2024 ANNUAL REPORT



# ANNUAL GENERAL MEETING

Manitoba's Credit Unions

here for you



Thank you for joining us for Me-Dian Credit Union's 47th Annual General Meeting!



We proudly acknowledge that this event is being held on Ancestral Lands, Treaty 1 Territory, the Traditional Lands of the Anishinaabeg, Cree, Oji-Cree, Dakota, and Dene Peoples, and the National Homeland of the Red River Métis.

### **2024 ANNUAL REPORT**

## **TABLE OF CONTENTS**

02	46TH ANNUAL GENERAL MEETING MINUTES
04	PRESIDENT'S REPORT
05	CEO'S REPORT
06	BY THE NUMBERS
07	STRATEGIC PILLARS
80	BOARD OF DIRECTORS
10	NOTICE OF AGM
11	ELECTION OF DIRECTORS
	A COPY OF THE SUMMARY FINANCIAL STATEMENTS IS INCLUDED SEPARETLY

## **MEETING AGENDA**

CALL TO ORDER	01
APPOINTMENT OF SECRETARY	02
ESTABLISHING A QUORUM	
APPROVAL OF AGENDA	04
APPROVAL OF MINUTES OF PREVIOUS AGM	05
READING OF NOTICE OF AGM	06
PRESIDENT'S REPORT	07
CHIEF EXECUTIVE OFFICER'S REPORT	08
AUDITED FINANCIAL STATEMENTS	09
APPOINTMENT OF EXTERNAL AUDITORS	
ELECTION OF DIRECTORS	11
ADJOURNMENT	12

### ME-DIAN CREDIT UNION OF MANITOBA LIMITED 46TH ANNUAL GENERAL MEETING MINUTES

April 24, 2024, Wyndham Garden, 460 Madison St, Winnipeg, Manitoba

### **1. CALL TO ORDER**

The 46th Annual General Meeting of Me-Dian Credit Union was called to order at 6:13pm by the Board President and meeting Chair, Shirley Jensen. This meeting was held as a hybrid meeting with some participants in person and some participants joining remotely through video.

### **2. APPOINTMENT OF SECRETARY**

Motion: "To appoint Trevor Rusnak as the recording secretary." Moved by: Jo-Lynn Stonehouse. Seconded by: Severina Curtis. Motion Carried.

#### **3. ESTABLISHING A QUORUM**

The by-laws of the credit union require a number of Members that is 5 more than the total number of Directors to constitute a quorum. Me-Dian Credit Union has 10 Director positions; therefore, a quorum would be established with 15 Members present. In total, there were 47 Members present, 6 connected online and 41 in person, establishing a quorum. There were also 4 guests in attendance.

### 4. APPROVAL OF AGENDA

Motion: "To approve the agenda as presented." Moved by: Rochelle Pelly. Seconded by: April Beck. Motion Carried.

### 5. APPROVAL OF MINUTES OF PREVIOUS AGM

Trevor Rusnak read the minutes from the April 26, 2023, Annual General Meeting. A correction was made to the meeting date, as it was written as April 24 instead of April 26.

Motion: "To accept the minutes from the April 26, 2023, Annual General Meeting with the correction as directed." Moved by: Jo-Lynn Stonehouse. Seconded by: Alexandria Johnston. Motion Carried.

### **6. READING OF NOTICE OF AGM**

In accordance with the by-laws, the notice of the annual general meeting of the members was shared in the Winnipeg branch, on the website and on social media on March 6, 2024, forty-two days prior to the meeting.

### **7. PRESIDENT'S REPORT**

The President of the Board, Shirley Jensen, read the President's Report as published in the 2023 Annual Report. The report highlighted MCU's achievements made over the year despite economic uncertainties, as well as progress made in the workforce, MCU's digital transformation, fraud prevention, member satisfaction, and community involvement. The message also recognized the contributions of the staff, Members, and partners of the credit union.

**Motion**: "To accept the President's report as presented." Moved by: Severina Curtis. Seconded by: Angel McKay. Motion Carried.

### 8. CEO'S REPORT

The Chief Executive Officer of the credit union, Randy Dagasdas, read the CEO's Report as published in the 2023 Annual Report. Highlighted was 2023 being the best year in all 46 years of MCU's existence, as well as getting removed from regulator intervention. Prioritization in training, education and community involvement were also mentioned along with upgrades to IT and Cybersecurity.

### 2 Me-Dian Credit Union's Annual General Meeting

The message emphasized that MCU remains a strong community focused organization that is deeply committed to its employees and members. MCU looks forward to further building its foundation of effective policies and procedures and further supporting the strategic direction of the Board of Directors. The message concluded by expressing gratitude and acknowledging the success of the year being attributed the continued support of the Board, Members, and staff.

*Motion*: "To accept the CEO report as presented." Moved by: Alexandria johnston. Seconded by: Cheyenne Jesmer. Motion Carried

### 9. AUDITED FINANCIAL STATEMENTS

MNP representative, Andrew Carvalho, presented the Summary Financial Statements of Me-Dian Credit Union as printed in the 2023 Annual Report, and provided on the credit union's website on April 10, 2022. The notes identify that, as of December 31, 2023, the credit union complies with the capital and liquidity reserve requirements established by the Deposit Guarantee Corporation of Manitoba.

*Motion: "*To accept the 2023 audited financial of Me-Dian Credit Union as presented by MNP." Moved by: Shayla Elizabeth. Seconded by: Tanis Wheeler. Motion Carried

#### **10. APPOINTMENT OF EXTERNAL AUDITORS**

*Motion: "*To appoint MNP as the external auditor for Me-Dian Credit Union for the fiscal year of 2024." Moved by: April Beck. Seconded by: Alexandria Johnston. Motion Carried.

#### **11. ELECTION OF DIRECTORS**

The slate of nominees was presented. The by-laws allow for 10 directors on the Board, with 5 vacancies, and 5 candidates, no vote was required. By way of acclamation, Tanis Wheeler, Annetta Armstrong, Randy Way, Noah Wilson, and Kathie Ballantyne were elected to the Board of Directors for a term of three years.

Motion: To elect by way of acclamation, Tanis Wheeler, Annetta Armstrong, Randy Way, Noah Wilson, and Kathie Ballantyne on to the Board of Directors for a term of three years." Moved by: Jo-Lynn Stonehouse. Seconded by: Severina Curtis. Motion Carried.

#### **12. AMENDMENTS TO THE BY-LAWS**

John Uy read the proposed changes to the By-Laws as provided on the credit union's website on April 10th, 2024. Amendments include providing clarity and consistency in the categories of members which includes the termination of Associate membership through Member voting. Additional changes to follow recommendations from the Credit Union Central of Manitoba include details of the nomination process, to provide ample time for nominations, and to simplify the renumeration and expense process.

Motion: "To accept the amendments to the By-Laws of Me-Dian Credit Union as presented." Moved by: Sheldon Bayer. Seconded by: Alexandria Johnston. Motion Carried.

### **13. ADJOURNMENT**

Motion: "A motion to adjourn." Moved by: Annetta Armstrong. Meeting adjourned at 6:51pm

## **President's Report**



On behalf of the Board of Directors, it is my honour to share a few reflections as we close another remarkable year at Me-Dian Credit Union. In 2024, we continued to build on our legacy as Manitoba's only Indigenous credit union. We remain deeply rooted in the values of self-determination, community, and financial empowerment, and we're proud of the work we've done to support Indigenous individuals, families, and businesses across our province. Our mission is more than just banking, it's

about trust, respect, and building lasting relationships that reflect the spirit and resilience of the communities we serve.

I would like to extend a sincere thanks to our dedicated team of employees. The level of care, adaptability, and professionalism you bring to your work is truly what sets Me-Dian apart. To our leadership team: Your vision and commitment have guided us through a year filled with growth, transformation, and renewed purpose.

I also want to recognize the partnerships and relationships that help make our impact possible. Whether through collaboration with local organizations, service providers, or the broader co-operative network, and of course, you, our members. We're grateful for every individual and group that has stood beside us on this journey.

And finally, to my fellow Board members, thank you for your time, wisdom, and ongoing guidance. Your dedication to good governance and your belief in our values continues to shape Me-Dian's direction in meaningful ways.

As we look ahead to the coming year, I'm filled with optimism and gratitude. Me-Dian Credit Union is growing stronger, and we remain firmly grounded in the communities that make us who we are. We will continue listening, learning, and leading with purpose. With the strength of our team, the trust of our members, and the guidance of our Board, I believe we are well-positioned to meet the future with confidence, and to keep building a financial institution that puts people first.

Thank you for your continued support.

Tanis Wheeler BOARD PRESIDENT

## **CEO's Report**



It is my pleasure to report that Me-Dian Credit Union has successfully navigated through numerous challenges and embraced opportunities which have strengthened our ability to serve our community. I am proud of what we have achieved together – from our biggest project thus far in the banking system conversion, product launches, and sustainability initiatives, to our ongoing commitment to innovation, strategic outlook, and overall

member satisfaction. The year 2024 was marked by both opportunities and challenges. Despite a dynamic operating environment, MCU demonstrated resilience and adaptability. We made notable progress in areas such as operational efficiency, innovation, and stakeholder engagement, all while maintaining our commitment to sound corporate governance and sustainable value creation.

Financially, 2024 was the most successful year in our 47-year history. MCU continued to achieve strong operational results while enhancing our governance structure and organizational sustainability. We added several new positions including the Policy and Procedure Coordinator and the Manager of Business Relationships, while also expanding our Lending Administration and Call Centre departments. Moreover, we improved on our employee benefits, including enhanced vision and health care coverage, and added Psychologists to our list of covered Health Practitioners.

I am excited by the future outlook of Me-Dian Credit Union. Our banking system conversion has resulted in improvements to our accounting system practices and enabled us to add Customer Relationship Management (CRM) and a Delinquency Management System (DMS) tool, all while reinforcing our commitment to our members. Through these efforts, we continue to build a solid foundation for our organization.

I would like to take this opportunity to express my sincere appreciation to our Board of Directors for their continued confidence and support throughout the past year. I would also like to offer my sincere appreciation to our leadership team for their continued dedication and support. Me-Dian Credit Union is fortunate to have such passionate leaders. 2024 was our most challenging year thus far and these individuals banded together to make it a tremendous success! To our staff – thank you for your patience, commitment, and willingness to help and grow with Me-Dian Credit Union. Your hard work is truly what made 2024 such a successful year. To our Membership – thank you for your steadfast support and engagement. We remain committed to upholding the highest standards of excellence in everything we do and look forward to your continued support as we pursue our strategic objectives for 2025.

Randy Dagasdas

MEMBERS 3,897

## EMPLOYEES 35

## ACCOUNTS OPENED 351

MEMBER REFERRALS 118

## DONATIONS \$16,294

## REFERRAL BONUSES PAID OUT \$2,700

### Members

We prioritize our members' financial well-being by providing personalized services and fostering trust within our communities.

### Sustainability

We ensure long-term stability and financial strength, allowing us to sustain our pace of growth and expand our impact.

### Learning & Growth

We invest in continuous learning and skill development to empower our staff, board, and communities.

### Internal Process

We integrate Indigenous values and modern practices while prioritizing exceptional member service.

## **BOARD OF DIRECTORS**

TANIS WHEELER	BOARD PRESIDENT EX-OFFICIO OF ALL COMMITTEES
GRACE MCDOUGALL	VICE PRESIDENT GOVERNANCE COMMITTEE CHAIR HUMAN RESOURCES COMMITTEE MEMBER AUDIT COMMITTEE MEMBER
RANDY WAY	SECRETARY / TREASURER AUDIT COMMITTEE CHAIR NOMINATING COMMITTEE MEMBER
SHEILA NORTH	NOMINATING COMMITTEE CHAIR GOVERNANCE COMMITTEE MEMBER NORTHERN COMMITTEE MEMBER
* LINDA BALLANTYNE	NORTHERN COMMITTEE CHAIR HUMAN RESOURCES COMMITTEE MEMBER
LAURIE WOOD DUCHARME	HUMAN RESOURCES COMMITTEE CHAIR GOVERNANCE COMMITTEE MEMBER
* SHIRLEY JENSEN	GOVERNANCE COMMITTEE MEMBER NORTHERN COMMITTEE MEMBER
ANNETTA ARMSTRONG	GOVERNANCE COMMITTEE MEMBER NORTHERN COMMITTEE MEMBER
NOAH WILSON	AUDIT COMMITTEE MEMBER NOMINATING COMMITTEE MEMBER
KATHIE BALLANTYNE	AUDIT COMMITTEE MEMBER NOMINATING COMMITTEE MEMBER

\* = TERMS EXPIRE AT THE 2025 AGM

BOARD REMUNERATION & PER DIEM: \$19,224 BOARD MEETINGS CALLED: 6 COMMITTEE MEETINGS CALLED: 20 COMPLETED TRAINING COURSES: 75

8 Me-Dian Credit Union's Annual General Meeting

## INTERESTED IN JOINING OUR BOARD?

WE ARE ACCEPTING NOMINATIONS FOR POSITIONS ON THE BOARD OF DIRECTORS

NOMINEES FOR THE POSITION OF DIRECTOR MUST MEET CERTAIN LEGAL REQUIREMENTS WHICH ARE SPECIFIED IN ME-DIAN CREDIT UNION'S CHARTER BY-LAWS AND CONSISTENT WITH THE CREDIT UNIONS AND CAISSES POPULAIRES ACT. THESE REQUIREMENTS INCLUDE THAT THE DIRECTOR HAS BEEN A MEMBER IN GOOD STANDING OF ME-DIAN CREDIT UNION FOR AT LEAST SIX MONTHS PRIOR TO THE ELECTION OF DIRECTORS AT THE NEXT ANNUAL GENERAL MEETING.

FOR MORE INFORMATION, PLEASE VISIT www.mediancu.mb.ca/board-application



Tansi, Aaniin, Hello, Members are invited to join us!

### WEDNESDAY APRIL 30, 2025

460 MADISON ST. WINNIPEG, MB LONG PLAIN FIRST NATION

WYNDHAM GARDEN WINNIPEG AIRPORT HOTEL

DOORS OPEN AT 6:00 PM OPENING PRAYER AT 6:30 PM

## ME-DIAN CREDIT UNION'S 47TH ANNUAL GENERAL MEETING

### JOIN US TO LEARN MORE ABOUT OUR -

### GOVERNANCE

Annual reports and Board of Directors election OPERATIONS Services, initiatives, and daily

operations

### PERFORMANCE

Growth, financial health, and future plans

DINNER & REFRESHMENTS PROVIDED + DOOR PRIZES AVAILABLE VIRTUAL ATTENDANCE ALSO AVAILABLE (NOT ELIGIBLE FOR DOOR PRIZES)

REGISTRATION REQUIRED, PLEASE CONTACT US OR VISIT WWW.MEDIANCU.MB.CA

**L** 1-204-943-9111

🗹 info@mediancu.mb.ca

www.mediancu.mb.ca

### **Election of Directors**

### SHIRLEY JENSEN SEEKING RE-ELECTION

A member of Misipawistik Cree Nation, Shirley Jensen moved to Winnipeg for her role working with the Assembly of Manitoba Chiefs. Shirley majored in management and holds a diploma in Band and Northern Community Administration, a Diploma in Business Administration, and a certificate in Business Principles. Shirley serves as Treasurer on the Executive Committee of the Board of Directors for *We Matter*. Shirley has also held a position on the Me-Dian Credit Union Board of Directors since 2013. Shirley has lived by words told to her by her late father; "Educate yourself, you take it everywhere you go, and it doesn't weigh a thing". Shirley has made it her life's work to support and empower others.

### LINDA BALLANTYNE SEEKING RE-ELECTION

Linda was born on September 17, 1954, and raised in Grand Rapids, Manitoba. Linda taught for eight years before she began working for Misipawistik Cree Nation as Director of Education, a position she continues to hold today. During that time Linda was elected to the Frontier School Division Board of Trustees where she has served for over 30 years, serving as chair for the majority of that time. Linda has also held a position on the Me-Dian Credit Union Board of Directors since 2019, she's served on the Board Northern Committee, Human Resources Committee and Governance Committee.

#### **\*ELECTION BY ACCLAMATION**

IN ACCORDANCE WITH MANITOBA REGULATIONS AND ME-DIAN CREDIT UNION'S BY-LAWS, WHEN THE NUMBER OF NOMINEES DOES NOT EXCEED THE NUMBER OF AVAILABLE POSITIONS ON THE BOARD OF DIRECTORS, AN ELECTION IS NOT REQUIRED. INSTEAD, NOMINEES MAY BE ELECTED BY ACCLAMATION.

#### WHAT IS ACCLAMATION?

ACCLAMATION OCCURS WHEN A CANDIDATE IS DECLARED ELECTED BECAUSE THEY ARE RUNNING UNOPPOSED. THIS MEANS THERE ARE NO ADDITIONAL CANDIDATES CONTESTING THE AVAILABLE POSITIONS, AND AS SUCH, NO VOTING PROCESS IS NECESSARY.

#### **HOW IT WORKS**

WITH FORMAL APPROVAL AT THE ANNUAL GENERAL MEETING, THE CURRENT DIRECTORS SEEKING RE-ELECTION WILL BE DECLARED ELECTED BY ACCLAMATION.





## CANADA'S FIRST INDIGENOUS FINANCIAL INSTITUTION



### Me-Dian Credit Union of Manitoba Limited Summary Statement of Financial Position

For the year ended December 31, 2024

	2024	2023
Assets		
Funds on hand and on deposit	71,396,731	14,344,76
Investments	7,131,379	62,049,24
Members' loans receivable	53,563,210	40,711,74
Other assets	170,000	379,18
Property, equipment and intangible assets	1,110,328	1,035,540
Deferred tax asset	133,000	65,000
	133,504,648	118,585,482
Liabilities		
Members' savings and deposits	122,467,803	109,300,213
Accounts payable	704,790	778,119
Income taxes payable	385,477	503,70
	123,558,070	110,582,03
Members' equity		
Retained surplus	9,625,106	7,668,153
Members' shares	321,472	335,292
	9,946,578	8,003,44
133,504,648	118,585,48	

A copy of the complete financial statements including significant accounting policies and other explanatory information is available from the credit union.

### Me-Dian Credit Union of Manitoba Limited Summary Statement of Comprehensive Income

For the year ended December 31, 2024

	2024	2023
Financial Income		
Interest from members' loans	3,189,857	2,203,603
Investment income	4,993,563	3,894,113
	8,183,420	6,097,710
Cost of funds	1,216,697	382,783
Financial margin	6,966,723	5,714,933
Operating expenses		
Administration	2,368,951	1,184,749
Member security	92,028	75,900
Occupancy	354,619	346,59
Organizational	147,779	148,33
Personnel	2,062,275	1,873,873
Gross operating expenses	5,025,652	3,629,452
Other Revenue	(1,191,348)	(1,428,773
Net operating expenses	3,834,304	2,200,679
ncome from operations before provision for loan losses and income taxes	2 122 110	2 514 25
Provision for loan losses	3,132,419 564,214	3,514,254 220,000
ncome before provision for income taxes	2,568,205	3,294,254
Provision for income taxes	611,252	3,294,254 815,799
Fotal comprehensive income for the year	1,956,953	2,478,45

Payments made for Directors' remuneration, per diems, reimbursement of expenses, meeting, training and conference costs amounted to \$38,737.

Loans to Directors and staff as at year end amounted to 3.52% of total assets of the Credit Union.

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A copy of the complete financial statements including significant accounting policies and other explanatory information is available from the credit union.

### Me-Dian Credit Union of Manitoba Limited Summary Statement of Changes in Members' Equity

For the year ended December 31, 2024

Retained Members' **Total equity** shares earnings Balance December 31, 2022 340,292 5,189,698 5,529,990 2,478,455 2,478,455 Income and comprehensive income for the year -1,995 1,995 Issuance of members' shares (6,995) -(6,995) Redemption of members' shares 335,292 7,668,153 8,003,445 Balance December 31, 2023 1,956,953 1,956,953 Income and comprehensive income for the year 5,715 5,715 Issuance of members' shares (19, 535)-(19, 535)Redemption of members' shares 321,472 9,625,106 9,946,578 Balance December 31, 2024

### Me-Dian Credit Union of Manitoba Limited Summary Statement of Cash Flows

For the year ended December 31, 2024

	2024	2023
Operating activities		
Interest received from members	3,112,649	2,165,465
Investment income	5,523,451	3,296,920
Income taxes paid	(797,480)	(463,927)
Interest paid to members	(786,535)	(340,173)
Operating expenses paid	(4,699,363)	(3,336,723)
Other income received	1,191,348	1,428,773
	3,544,070	2,750,335
Financing activities		
Net change in members' savings and deposits	12,737,428	33,064,181
Issuance of members' shares	5,715	1,995
Redemption of members' shares(19,535)12,723,608	(19,535)	(6,995)
	33,059,181	
Investing activities		
Net change in members' loans receivable	(13,338,468)	(5,844,920)
Net change in investments	54,387,975	(21,229,485)
Purchase of property, equipment and intangible assets	(265,215)	(95,249)
	40,784,292	(27,169,654)
Increase in funds on hand and on deposit	57,051,970	8,639,862
Funds on hand and on deposit, beginning of year	14,344,761	5,704,899
Funds on hand and on deposit, end of year	71,396,731	14,344,761

A copy of the complete financial statements including significant accounting policies and other explanatory information is available from the credit union.

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